



CASE STUDY

Data Governance and Documentation

Just the Headlines

Short on time? Here are the key facts.

- Upon completion of a critical reporting application development project, a global manufacturing company wanted to ensure long-term success and user adoption.
- 2nd Watch's answer was a strategic data governance and documentation project combined with user training and support.
- The client can now maintain existing systems efficiently and effectively while enabling the development team to focus on the next set of company projects.

Industry

Global Manufacturing Company



The Challenge

Upon successful completion of three critical applications development projections, including a JDE 9.1 data warehouse, a Cognos TM1 financial planning application, and a custom point-of-sale application, our global manufacturing client turned to 2nd Watch to create a data governance and documentation project to ensure long-term success.

Featured Technologies

Attunity

Cognos 10

Microsoft SQL Server

SQL Server Integration Services

The Solution

In this support phase, our team completed a data governance and documentation project to promote user adoption. Documentation and training materials allowed users full control of their final deliverables.

During the engagement, 2nd Watch generated a comprehensive data dictionary, created standard operation procedures, and led a variety of training sessions for the support teams.

The Outcome

By creating a support network for the various data projects, our client can now maintain existing systems efficiently and effectively while enabling the development team to focus on the next set of company projects.